

## Go Paperless with Our Annual, Interim, and Quarterly Reports starting 1<sup>st</sup> April 2022

### FAQ:

#### 1. Why are we going paperless?

As part of our Environmental, Social, and Governance (ESG) efforts for a sustainable future by reducing our carbon footprint, Maybank Asset Management Sdn Bhd would like to inform you that hard copies of our fund financial reports, i.e. Annual, Interim, and Quarterly Reports, will be discontinued effective from 1 April 2022.

The fund financial reports, i.e. Annual, Interim and Quarterly Report will be readily available to view and/ or download for free of charge at [www.maybank-am.com.my/product](http://www.maybank-am.com.my/product)

#### 2. Is it safe to download this e-report?

Yes, it's simple and secure.

#### 3. How do I sign up for this e-report?

It'll be automatic, we will no longer send the printed version to you.

#### 4. Can I still opt for the printed report?

Yes, should you require a hard copy of the report(s), please contact your respective sales representatives or our Client Services at +03-2297 7888 or email us at [mamcs@maybank.com.my](mailto:mamcs@maybank.com.my)

#### 5. Will I be notified when my periodic fund financial report is ready for viewing?

You will receive a letter notifying you that your periodic fund financial report is ready for viewing and/or downloading at your convenience.

#### 6. Will I be able to save/download my e-report?

Yes, you can choose to view or save your e-report by downloading it into your electronic storage devices.

#### 7. What software or hardware requirements are needed to view e-report online?

To view the e-report online, you need to have the following:

- Personal computer, tablet or laptop with Internet access

- Internet browser (types of supported browsers are Microsoft Internet Explorer, Mozilla Firefox, Google Chrome, Safari and Opera)
- Adobe Acrobat Reader

**8. How long will my e-report be available for viewing?**

Report Type	Frequency	e-Report Available for Viewing
Annual Report	Yearly	Latest 1 record
Interim Report	Half Yearly	Latest 1 record
Quarterly Report	Quarterly	Latest 1 record

**9. What should I do if I need reports that are older than 12 months?**

You may email to [mamcs@maybank.com.my](mailto:mamcs@maybank.com.my) to request for a copy of the reports that are older than 12 months. Please state the name of the fund and date/period of the report.

**10. Is it applicable to corporate customers?**

Yes, it is applicable to corporate customers as well.

*Thank you for supporting our efforts to be environmentally responsible.*